

The background of the cover is a composite image. The top half shows a blurred city street with tall buildings. The bottom left shows a close-up of two hands being held together, one appearing to be an older person's hand. The text is overlaid on a diagonal purple and blue gradient.

# Aged, Community & Disability Care

Professional Consulting  
Services Capability



**StewartBrown**

Integrity + Quality + Clarity

CHARTERED ACCOUNTANTS

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[www.stewartbrown.com.au](http://www.stewartbrown.com.au)

# What does StewartBrown offer?

StewartBrown have significant experience in the aged, community and disability care sector (care services). We help you to understand areas of opportunity or risk, and help you respond to them. We help your organisation to succeed.

- ✓ **Sector knowledge**
- ✓ **Value for money**
- ✓ **Deadline driven on-time performance**

- ✓ **Team stability and strength**
- ✓ **Quality and attention to detail**

## Community Care, Home Care, CHSP

Optimise your performance in the community services sector, where considerable reforms are underway.

*Professional services include:*

- Identification of opportunities for and improvement in operational efficiency service delivery
- Unit costing
- Forecasting and reporting
- CHSP readiness – ‘The upcoming shift from traditional block funding’

## Professional Consulting Services

StewartBrown has tailored solutions that are specific to aged, community and disability care. We understand the delicate balance between delivering quality care and remaining profitable and sustainable.

*Professional services include:*

- Review of business and system processes and structures
- Assistance in implementing new systems and processes, budgets, cash flow forecasts and business plans
- Review of management and board reporting
- Project management
- Board governance
- Acquisition, merger and divestment of businesses including due diligence
- Preparation of monthly accounts
- Audit readiness
- Preparation of annual financial accounts
- Payroll Health Checks

## Audit & Assurance

With our audit knowledge of the aged care sector, we help you understand and respond to areas of risk or inefficiency and improve your business.

*Professional services include:*

- External audits
- Internal audits
- Prudential Compliance Statements
- Acquittals
- Reviews
- Agreed upon procedures

## Disability Care Services

With the launch of the StewartBrown Disability Services Financial Benchmarking Survey in 2023, StewartBrown helps your organisation achieve more efficient outcomes and improve service delivery.

*Professional services include:*

- Operational efficiency reviews in line with sector benchmarks
- Forecasting and reporting
- Unit costing
- Strategic planning
- Organisational Review

## Residential Aged Care

Let StewartBrown help you to make the best use of business opportunities in aged care's changing regulatory framework.

*Professional services include:*

- Operational efficiency reviews in line with sector benchmarks
- Accommodation pricing review
- Financial modelling
- Strategic planning
- Funding applications (e.g. Significant Refurbishment)
- Service design and planning

80+ YEARS IN BUSINESS

45+ YEARS IN CARE SERVICES

100+ CARE SERVICES AUDITS PER YEAR

150+ CARE SERVICES CONSULTING PROJECTS PER YEAR

200+ NFP AUDITS PER YEAR

LEADING NFP CONSULTING TEAM IN AUSTRALIA

9 PARTNERS

5 REGISTERED COMPANY AUDITORS

90+ ACCOUNTING STAFF

50+ SPECIALIST CARE SERVICES STAFF





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# Disability Services Financial Benchmarking Survey

## How does the Survey work?

Providers pay an annual subscription which is based on operating size. Joining fees will be waived for providers that join in FY23. The pricing guide is set out in the registration kit.

## What you get:

Each survey participant receives the quarterly survey report, with detailed analysis of trends, succinct summary tables and clear graphs; and also, a tailored report comparing results against various benchmarks. Participants have privileged access to the special services on our secure website.

## STEWARTBROWN

For further information or to receive a registration kit, contact:

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StewartBrown and National Disability Services (NDS) invite disability service providers to participate in **The Disability Services Financial Benchmarking Survey**. The survey will collect financial performance, equity and staffing data on a quarterly basis giving disability service providers the ability to benchmark their data at an organisational and service level.

**The Disability Services Financial Benchmarking Survey** will use proven systems and processes already established in StewartBrown's renowned Aged Care Financial Performance Survey. The Aged Care Financial Performance Survey is the largest and most highly regarded financial benchmark in the health and aged care sector, with quarterly participation comprising over 330 organisations, in excess of 1,200 residential aged care homes and over 60,000 home care packages.

**The Disability Services Financial Benchmarking Survey is now open for the financial year ended 30 June 2022.**

## Why participate?

Benchmarking brings an external focus to internal activities, gaining an independent perspective about how you perform compared to other service providers and the sector. This knowledge allows you to understand key drivers, develop baselines, define best practices, identify positive differences as well as improvement opportunities, and report and monitor key performance measures.

Key benefits include:

- Insight into sector trends
- Initiate and underpin the process of continuous improvement
- The use of hard data to identify performance initiatives at an organisational or service level
- Strengthen organisational sustainability
- Inform, verify and validate business strategy
- Access to the StewartBrown professional Analyst team
- Individualised Board and Executive presentations





# Comprehensive Aged Care knowledge

StewartBrown is Australia's recognised leader in audit, accounting and consulting services to the aged care sector.

Our aged care sector financial benchmarking service has been established for almost 25 years. The StewartBrown Aged Care Sector Performance Survey yields high-quality data—one reason is the high participation rate by the sector: over **290 providers** of **aged care homes** and **home care programmes**.



LEADING AGED CARE CONSULTING TEAM IN AUSTRALIA

40%+

NATIONAL AGED CARE HOMES SURVEYED

30%+

NATIONAL HOME CARE PACKAGES SURVEYED

30

MILLION CARE DAYS OF DATA

7

ANNUAL FINANCE FORUMS +500 ATTENDEES

45+

PRESENTATIONS TO INDUSTRY

6+

CONFERENCE KEYNOTES



AUSTRALIA WIDE

## ACFPS Survey & Benchmarking

The *Aged Care Financial Performance Survey* is the largest survey of its kind in Australia. It gives invaluable insights into the trends and drivers of financial performance at the sector level, organisational level, and aged care home level. The survey allows benchmarking the sophisticated comparison of sector norms with figures from the highest-performing groups of survey respondents. Each survey participant receives the quarterly survey report, with detailed analysis of trends, succinct summary tables and clear graphs; and also, a tailored report comparing results against various benchmarks. Participants have access to reporting tools and dashboards on our secure website.

Download standard reports or build customised benchmarks and trend reports.

StewartBrown has one of the largest dedicated aged care and not-for-profit consulting and audit divisions in Australia.



CHARTERED ACCOUNTANTS™  
AUSTRALIA + NEW ZEALAND





# Senior Consulting Team



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